



If you would like us to provide you with information in a more accessible format (for example large print letters, audio files etc), please call 029 2067 8555 or email ukcustomer@lexisnexisrisk.com

If you are concerned that you have been, or may be the victim of fraud, the following organisations can offer guidance and support:

Citizens Advice Bureau

For free confidential advice you can contact:
www.citizensadvice.org.uk | 0808 223 1133

Action Fraud

Action Fraud is the UK's national reporting centre for fraud and cybercrime where you should report fraud if you have been scammed, defrauded or experienced cyber crime in England, Wales and Northern Ireland.

www.actionfraud.police.uk | 0300 123 2040

In Scotland, you can alternatively call 101

Vulnerability Registration Service

The Vulnerability Registration Service (VRS) is a not-for-profit organisation providing a central, independent register of vulnerable people, helping companies to identify vulnerability and keep people safe.

www.vulnerabilityregistrationservice.co.uk

Cifas

You may wish to contact Cifas as their Protective Registration service is an additional way to try to prevent fraud taking place in your name.

www.cifas.org.uk

For more information, call 029 2067 8555
or email uk-irl-enquiry@lexisnexisrisk.com

risk.lexisnexis.co.uk

You may wish to contact the following companies to ask for information on what details they hold for you on your file:

Equifax

www.equifax.co.uk | 0800 014 2955

Experian

www.experian.co.uk | 0800 013 8888

TransUnion

www.transunion.co.uk | 0330 024 7574

You may be feeling stressed or worried – if so, you can talk to someone from these organisations:

Victim Support

You can get free, confidential help from Victim Support if you have been affected by a scam. Their support line is open 24 hours a day, every day of the year.

www.victimsupport.org.uk | 0808 168 9111

The Samaritans

If you are having a hard time and want to talk to someone, you can get in touch with the Samaritans. Their helpline is open 24 hours a day, every day of the year.

www.samaritans.org | 116 123

Age UK

If you are elderly, or concerned about an older person, you can get free, confidential advice about scams from Age UK.

www.ageuk.org.uk | 0800 678 1602